## Personnel Department

Fund Support: The Personnel Department is supported by the General Fund.

Description: The Personnel Department provides services to ensure that all City departments have the human resources necessary to support their respective missions, as well as ensuring appropriate classification, salary-grade, recruitment, testing, training, benefits, labor relations, equal opportunity employment, and affirmative action. The department also oversees safety and risk management, policy and program administration, and manages a variety of employee events and special projects.

Department Mission Statement: The Personnel Department recruits, retains, and services qualified and capable people in the most fair, effective, and efficient manner possible; and provides a full range of personnel and safety services in support of all other City departments and their functions.

#### Goals:

- Provide the best-trained and most qualified personnel to staff all City positions.
- Allocate and assign classifications, pay rates, benefits, duties, and responsibilities to each position in order to
  assure the greatest possible operating effectiveness and efficiency.
- Assure fair and consistent application of all employment, safety, and risk management regulations.

Significant Changes: The FY 2004 budget includes an increase to the Parc-It program. The costs of the Parc-It program have risen with the new policy of payment to employees who do not drive and park at City Hall and Gude Drive and those employees who receive a discount for public transportation passes.

Staff Contact: Richard J. Hajewski, Director of Personnel (240) 314-8470.

#### FY 2004 Objectives:

- Expand and promote the Telework and Parc-It programs.
- Develop a new performance evaluation system.
- · Explore pre-tax savings for education.
- Monitor the rapidly changing job market to ensure recruitment efforts match workforce needs and market availability.

| Performance Measures:  | FY 2002 | FY 2003 | FY 2003 | FY 2004       |
|--|---------|---------|---------|---------------|
|  | Actual  | Target  | Actual  | <u>Target</u> |
| Outcome/Effectiveness:   |         |         |         |               |
| Average number of days to recruit and screen for a regular position      | 72      | 60      | 70      | 60            |
| Percent of position audits completed within 45 days                      | 100%    | 100%    | 100%    | 100%          |
| Efficiency:  |         |         |         |               |
| Number of benefited employees served per FTE                             | 68      | 67      | 66      | 67            |
| Average cost per vacancy filled  | \$957   | \$877   | \$667   | <b>\$79</b> 5 |
| Workload:  |         |         |         |               |
| Number of employees served (including temporary, part-time, and regular) | 1,478   | 1,445   | 1,446   | 1,295         |
| Number of position recruitments conducted                                | 114     | 140     | 88      | 92            |
| Number of position audits conducted                                      | 33      | 30      | 17      | 22            |

# Personnel Department

### — Continued —

| Performance Measures:                                    |                    |                   | FY 2002<br>Actual   | FY 2003<br>Target   | FY 200<br>Actu     |                        |
|--|--------------------|-------------------|---------------------|---------------------|--------------------|------------------------|
| Workload:  |                    |                   |                     |                     |                    | <u> </u>               |
| Number of separations processed (total):                 |                    | 58                | 69                  | •                   | 60 50              |                        |
| <ul> <li>Resignations of v</li> </ul>                    | oluntary demotic   | ons               | 38                  | 54                  |                    | 47 40                  |
| <ul> <li>Retirements</li> </ul>                          |                    | 5                 | 8                   |                     | 3 5                |                        |
| <ul> <li>Dismissals</li> </ul>                           |                    | 13                | 5                   |                     | 10 5               |                        |
| <ul> <li>Other (job abando<br/>license, etc.)</li> </ul> | onment, loss of re | equired           | 2                   | 2                   |                    | 0 2                    |
| Budget Summary:  | FY 2001<br>Actual  | FY 2002<br>Actual | FY 2003<br>Budgeted | FY 2003<br>Modified | FY 2004<br>Adopted | FY 2003-2004<br>Change |
| Personnel  | \$556,321          | \$589,394         | \$612,637           | \$665,366           | \$671,659          | 0.95%                  |
| Operating Expenditures                                   | 200,375            | 230,936           | 243,219             | 249,886             | 200,189            | -19.89%                |

<u> 325</u>

\$820,655

<u>\$855,856</u>

<u>\$915,252</u>

<u>\$871,848</u>

0.00%

<u>-4.74%</u>

\_\_\_325

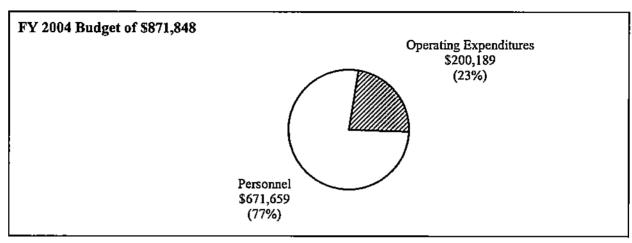
<u>\$757,021</u>

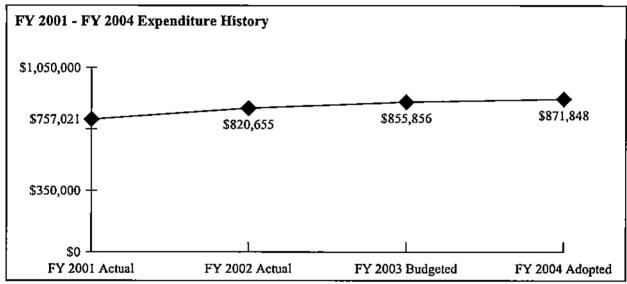
Capital Outlay

Total Expenditures

## Personnel Department

#### — Continued —





# Personnel Department — Continued —

| Staffing Summary by Division: |      | FY 2002<br>Actual |      | FY 2003<br>Revised |      | FY 2004<br>Adopted |  |
|-------------------------------|------|-------------------|------|--------------------|------|--------------------|--|
|                               | Reg. | Temp.             | Reg. | Тетр.              | Reg. | Тетр.              |  |
| Personnel                     | 8.0  | 0.5               | 8.0  | 0.5                | 8.0  | 0.1                |  |
| Department Total              | 8.0  | 0.5               | 8.0  | 0.5                | 8.0  | 0.1                |  |

# Staffing Summary by Position – FY 2004 Regular Positions

|  | <u>FTE</u> |
|--|------------|
| Personnel Department:                      |            |
| Director of Personnel (Contract) (1)       | 1.0        |
| Personnel Administrator (3)                | 3.0        |
| Personnel Assistant (1)                    | , 1.0      |
| Personnel Technician (1)                   |            |
| Safety and Risk Management Administrator ( | 1) 1.0     |
| Secretary III (1)                          | 1.0        |